Question	Answer
Will te webinar recording be available afterwards?	Yes! You'll receive a recording 24hrs after the webinar, to your registered email address. :)
What's the key difference between Member Dash and Learn Dash?	live answered
What's the key difference between Member Dash and Learn Dash?	LearnDash is an LMS (Learning Management System) and MemberDash is a membership system. LMS (Learning Management System) An LMS is a software application that provides a framework for the delivery, tracking, and management of online educational courses and training programs. It typically includes features like course creation, enrollment, assessment, grading, and reporting. An LMS can be used by educational institutions, businesses, and organizations to facilitate learning and development. Membership System A membership system, on the other hand, is a framework or platform that manages the subscription and access rights of members within an organization, online community, or website. This can include handling registration, renewals, payments, access control, and member engagement. Membership systems are often used by clubs, associations, online forums, and subscription-based services to manage their member base. Key Differences between LearnDash and MemberDash: LearnDash is focused on managing and delivering educational content, while a MemberDash is concerned with managing the access and subscriptions of members. LearnDash users are typically learners, educators, and administrators within educational or professional training contexts. MemberDash is used by organizations and online platforms to manage their community or subscriber base. LearnDash includes features related to learning such as content delivery, quizzes, grading, and certifications. MemberDash includes features related to subscriptions, access control, payment processing, and member engagement. In some cases, an LearnDash might be integrated with MemberDash, particularly when courses or training programs are offered as part of a subscription or membership. Members can access courses through LearnDash, with their access rights controlled by MemberDash. In summary, LearnDash is geared toward the educational and training experience, while MemberDash focuses on managing and controlling access to specific content, services, or communities.
I already have a membership program with Memberpress. How easy is it to take those members to MemberDash.	i have the same concern? Or is it better to stay with MemberPress
I already have a membership program with Memberpress. How easy is it to take those members to MemberDash.	Me too!
I already have a membership program with Memberpress. How easy is it to take those members to MemberDash.	Hello, At the moment, we do not have any migration tool for switching from another membership system. Given the intricate and highly technical nature of membership migrations, we strongly encourage you to reach out to one of our LearnDash/MemberDash experts to consult and help you with the migration process. Here is a link to our experts page: https://learndash.com/experts
Will this plugin work with WooCommerce and CartFlows or WooFunnels?	Hello! Currently MemberDash only works with PayPal, Stripe and manual payments. Here is a link, that can help understand how to set up payments in detail: https://www.learndash.com/support/docs/memberdash/billing-and-payments/
We currently use S2Member for our membership. Can you outline how to transition from one to the other...	Hello, At the moment, we do not have any migration tool for switching from another membership system. Given the intricate and highly technical nature of membership migrations, we strongly encourage you to reach out to one of our LearnDash/MemberDash experts to consult and help you with the migration process. Here is a link to our experts page: https://learndash.com/experts
UK	
Nottingham UK	
What are the differences between Member Press and Member Dash	Hi Kamali! MemberPress and MemberDash are both membership plugins. The main difference would be in the user interface. With MemberDash, we have put a lot of emphasis on making a modern user-friendly plugin. Another big advantage of MemberDash is the tight integration with LearnDash. We also have plans to make tigh integration with other plugins within our StellarWP brand such as GiveWP and The Events Calendar Pro.
Lithuania	
Does MemberDash allow you to organize your videos by categories like: Duration, Difficulty, Teacher, Style, etc. ?	MemberDash utilizes the default WordPress post types, so you can organize by category, tag, etc - and still protect those archives.
does MD secure PDF files from being downloaded, copied etc?	It does! MemberDash offers Media file protection
does MD secure PDF files from being downloaded, copied etc?	thank you
What's the difference of memberdash and memberium?	Hi Andrea, The biggest difference would be that Memberium requires ActiveCampaign or Keap to function. MemberDash does not. It can be run without any additional plugins or 3rd party systems.
so i cant create courses with memberdash, i will need learndash also?	Hello, Yes. So MemberDash is used for created memberships, protect content of your website. If you'd like to add course to the memberships, you'd need the LeranDash LMS plugin as well, to create courses. Once done, you can add the courses to the memberships (created by MemberDash) by following the steps mentioned here: https://www.learndash.com/support/docs/memberdash/integration-with-learndash/
does it have quizz creation part in it?	Hi Ihor, the quiz creation part is part of our LearnDash plugin. MemberDash itself does not have a quiz creation.

Does this plugin offer an ability to create an "onboarding flow" like that one that is being shown in this video for the specific membership being created in the website? If not, is there an onboarding plugin that creates these flows you can recommend?	Can you expand on that a bit please? Do you mean you want to create onboarding flows for your users who sign up?
Does this plugin offer an ability to create an "onboarding flow" like that one that is being shown in this video for the specific membership being created in the website? If not, is there an onboarding plugin that creates these flows you can recommend?	Yes, exactly
Does this plugin offer an ability to create an "onboarding flow" like that one that is being shown in this video for the specific membership being created in the website? If not, is there an onboarding plugin that creates these flows you can recommend?	I am hoping for an answer for this?
Does MemberDash have any community features? I'm currently using Circle.so to give my users access to spaces where they can post, comment, like and message.	MemberDash does integrate with bbpress at this point :) It's newly launched, so there may be more in the future.
Can taxes be setup and added in the cart?	Hi Tyler, Currently, we don't have any built-in tax system with MemberDash, but this is something we are looking into for future.
What CRM system can be easily used with MD?	Hi Ihor, We don't have a specific recommendation for a CRM at the moment, but it's something we can pass onto our product team for review.
What CRM system can be easily used with MD?	It'd be awesome. Thank you
Is the integration of memberdash easy with learndash?	Very easy! We don't cover it in this specific walkthrough, but it's simply a matter of toggling on a setting if you have both plugins installed.
Will you be getting Square as a payment gateway in the future?	Hi CJ, While we don't have any immediate plans for this, it's definitely something we might consider.
I run an online school and we offer pre-recorded videocourses, zoom classes, webinars, sell PDF materials and Quizes. All of the above are typically separate products. We need to have it all inside a user area with CRM system and EMail service. Which plugins should we use? I already purchased MD, but I have a feeling that the rest of the features can be covered by LD. Kind of as a combinations of both. Am I right? Or can everything be cover using MD only?	Hi Ihor, This depends on how you want your quizzes, classes, and PDF materials to be accessed. For example, if you are ok with just having them directly emedded into WordPress pages, then you can technically achieve this with just MemberDash. However, if you want your customer to have the full experience of an LMS and be able to go through the video courses, then you will also need LearnDash.
I run an online school and we offer pre-recorded videocourses, zoom classes, webinars, sell PDF materials and Quizes. All of the above are typically separate products. We need to have it all inside a user area with CRM system and EMail service. Which plugins should we use? I already purchased MD, but I have a feeling that the rest of the features can be covered by LD. Kind of as a combinations of both. Am I right? Or can everything be cover using MD only?	thank you
I run an online school and we offer pre-recorded videocourses, zoom classes, webinars, sell PDF materials and Quizes. All of the above are typically separate products. We need to have it all inside a user area with CRM system and EMail service. Which plugins should we use? I already purchased MD, but I have a feeling that the rest of the features can be covered by LD. Kind of as a combinations of both. Am I right? Or can everything be cover using MD only?	so I can pretty much lock all the content using MD, but the 'feeling' of being a student is better cinveyed through LD
I run an online school and we offer pre-recorded videocourses, zoom classes, webinars, sell PDF materials and Quizes. All of the above are typically separate products. We need to have it all inside a user area with CRM system and EMail service. Which plugins should we use? I already purchased MD, but I have a feeling that the rest of the features can be covered by LD. Kind of as a combinations of both. Am I right? Or can everything be cover using MD only?	Correct! You can use MemberDash to protect any page or post.
I run an online school and we offer pre-recorded videocourses, zoom classes, webinars, sell PDF materials and Quizes. All of the above are typically separate products. We need to have it all inside a user area with CRM system and EMail service. Which plugins should we use? I already purchased MD, but I have a feeling that the rest of the features can be covered by LD. Kind of as a combinations of both. Am I right? Or can everything be cover using MD only?	I know that LD can be integrated with WooCommerce. Can I create product cards using it and then protect the pages users register to using MD (say for PDFs)? Or doest sound weird and I should just swap MD for LD alltogether?

Question	Answer
I run an online school and we offer pre-recorded videocourses, zoom classes, webinars, sell PDF materials and Quizes. All of the above are typically separate products. We need to have it all inside a user area with CRM system and EMail service. Which plugins should we use? I already purchased MD, but I have a feeling that the rest of the features can be covered by LD. Kind of as a combinations of both. Am I right? Or can everything be cover using MD only?	Yes, that can be done. If it's courses and quizzes, then LearnDash would be the first option. But if you want to protect general content in addition to Courses, then MemberDash is a great option to implement additional content protection.
I run an online school and we offer pre-recorded videocourses, zoom classes, webinars, sell PDF materials and Quizes. All of the above are typically separate products. We need to have it all inside a user area with CRM system and EMail service. Which plugins should we use? I already purchased MD, but I have a feeling that the rest of the features can be covered by LD. Kind of as a combinations of both. Am I right? Or can everything be cover using MD only?	will it be weird tweaking the access levels while manoeuvreing between 2 plugins?
I want to sell courses and also want to offer for purchasing single lessons too, if someone needs only to see one lesson. Do i have for single lessons to create corses with single lesson?	Hello, Creating any course content, for instance lessons, topics, quizzes are a part of Learndash LMS plugin. Selling individual lessons isn't possible with LearnDash out of the box. However, here is an article on how it can be achieved with customization which can be helpful: https://www.learndash.com/how-to-sell-individual-lessons-in-learndash/ Once done, you can add that to the membership level, and sell that as a membership via Memberdash. Alternatively sell them indiviually, with Learndash. For any customizations, I would recommend reaching out to our experts: https://www.learndash.com/experts/
I want to sell courses and also want to offer for purchasing single lessons too, if someone needs only to see one lesson. Do i have for single lessons to create corses with single lesson? Thank you!	Thank you
Is this webinar suitable for LearnDash users?	This particular webinar doesn't cover LearnDash integration - however, our team is happy to answer any specific questions you have.
Is this webinar suitable for LearnDash users?	Where would I go for LearnDash guidance?
Is this webinar suitable for LearnDash users?	This is a good place to start https://www.learndash.com/support/docs/memberdash/integration-with-learndash/
Is this webinar suitable for LearnDash users?	thanks
Can you add Groups into member dash. I want businesses to have access to give membership to diferent users and also to have access to different groups of courses.	I have the same question, Thanks Julie
Can you add Groups into member dash. I want businesses to have access to give membership to diferent users and also to have access to different groups of courses.	Groups of LearnDash, can be added to membertship levels. Please navigate to your WordPress Dashboard > LearnDash LMS > Groups > Particular Group > Edit. Once there, please "enable protection" from the right side bar and select the memberships you'd like to add the group to: https://share.getcloudapp.com/p9uYZr8Q
Is this webinar recorded?	It is! you'll be emailed a copy within a day, I believe.
Can Memberdash protect Learndash courses and combine with webinars for one payment?	Currently you can add MemberDash protected content with a course purchase, or add a LearnDash course with a MemberDash purchase.
Are group memberships available by memberdash?	Not at this point - however, I'd be glad to add it as a feature request and pass it on to our development team! :)
Can customers see their billing info and also make changes on the Account Page? IE: Credit card used etc.	That should be rolling out shortly - it's high priority on our development roadmap :)
Can customers see their billing info and also make changes on the Account Page? IE: Credit card used etc.	Amazing!
Can you use other themes?	Definitely - any WordPress theme will work with MemberDash!
Is Mollie going to be added? This payment provider is widely used in Europe.	That's a great question! I don't know but I'll make sure our development team gets it as a feature request :)
Is Mollie going to be added? This payment provider is widely used in Europe.	thanks!
so the cost doubles, as i need two plugins, why cant i use groups in learndash, this then makes memberdash redundant?	Broadly speaking, if you are doing courses/quizzes/etc, then LearnDash may be exactly what you need with only some add-ons, perhaps. MemberDash shines when you want to add other content types that are not necessarily courses, and can be integrated to add those protected pieces when someone buys a LearnDash course from you.
Is there a way to duplicate the page for every membership level?	Hi Andrea, In general, yes, but also depends on specifically what you're trying to acheive.
Is there a way to duplicate the page for every membership level?	Say member 1 has access to page 1, then member 2 has access to another page with the page 1 content plus additonal contents. Can I just duplicate page 1 and add more content so I wont have to create the content again?
Is there a way to duplicate the page for every membership level?	Yes, that's possible.
Can MD be connected to WooCommerce?	Hi Ihor, Currently, we don't have a direct integration with WooCommerce, but it's something our team is looking into for a future update.
Memberdash pages are compatable with elemantor? Can we edit them with elemantor?	MemberDash will work with any WordPress theme - I believe further developments are in the roadmap to enable block editing for MemberDash elements as well.
Why are there Pay with Stripe and Pay with Credit Card buttons? Can a customer go into Stripe directly and pay? Or the merchant?	Great question! When you click "pay with card" it creates a popup modal that is processed by Stripe.

What is the default role of a user who has a membership?	They default to Subscriber, although you can manually edit that in their profile if needed.
Can they sign up for multiple memberships on one registration form or do they have to register separately on a different form for each when multiple memberships have been enabled?	At this point in time, it's one membership per purchase - no shopping cart is integrated. However, I can pass that on as a feature request to our development team!
If I have a site that is already populated with a lot of content, will I need to go through and mark each item for the memberships that can access it, or is there a way to do that in bulk to convert to MemberDash?	Because MemberDash uses native WordPress functionality, you can choose to bulk edit pages, posts, categories, archives, etc :)
Is there a Memberdash API endpoint that would allow for access to be granted to content from external sources? (For example, a purchase on an external ecommerce website) ...or is there any documentation on what is available for the Rest API Add-On?	Hi David, Yes, we do have a basic REST API for MemberDash that I believe will allow for this. Note that in the event a endpoint is not available, you can create your own as well.
Is there a Memberdash API endpoint that would allow for access to be granted to content from external sources? (For example, a purchase on an external ecommerce website) ...or is there any documentation on what is available for the Rest API Add-On?	Here is a brief document about the Rest API Add-on https://www.learndash.com/support/docs/memberdash/add-on-rest-api/\
We currently have the LD plugin, we have courses in there. 1. If we want our users that purchase a specific course/lesson then want them to sign up as a member - can we use MD so they could log in and access the courses? 2. I thought LD also has this feature? What would be the biggest feature that MD coffers, especially that we already have LD.	To login and register on your website, to purchase courses, can be done with LearnDash's login and registration feature: https://www.learndash.com/support/docs/guides/the-new-ld-3-6-registration-process/ Learndash also offers a range of payment options: https://www.learndash.com/support/docs/core/settings/payments/ However if you're looking at protecting content and bundling that up in different memberships, then memberdash along with LearnDash would be a good idea. :)
You dont have a Constant Contact integration?	Not at this point - however, I'd be glad to add it as a feature request and pass it on to our development team! :)
Will you soon also add Active Campaign as Mailing option?	Not at this point - however, I'd be glad to add it as a feature request and pass it on to our development team! :)
Can this plugin be integrated with Keap? Say I want the new members be added to our Keap Contact list so we can also tag them.	Not at this point - however, I'd be glad to add it as a feature request and pass it on to our development team! :)
Does MemberDash have an integration with HubSpot?	Not at this point - however, I'd be glad to add it as a feature request and pass it on to our development team! :)
How do we collect the contacts though?	Hello, If you mean collecting user data. You can see all the users registered for your memberships under your wordpress Dashboard > MemberDash > All users.
Are the coupon codes automatically applied?	Not automatically, no - the user will need to add the discount code
Can MemberDash be used on a non-LearnDash site, too?	Absolutely - it's a stand-alone plugin.
I recommend everyone check out https://www.learndash.com/support/docs/memberdash/ to see if any of your questions are already answered.	
has anyone transferred from MemberPress to MemberDash? If so, does it transfer relatively seamless or???	Hello, I have personally not had anyone yet. :) At the moment, we do not have any migration tool for switching from another membership system. Given the intricate and highly technical nature of membership migrations, we strongly encourage you to reach out to one of our LearnDash/MemberDash experts to consult and help you with the migration process. Here is a link to our experts page: https://learndash.com/experts
Do you help with setup for others like Astra themes?	Hi Akiesha, Yes, our team is ready to support you with the setup of MemberDash. We currently do not have full setup services, but we do have a list of LearnDash/MemberDash experts who we can recommend.
Can we send out emails depending on their membership level? aside from the automated responses?	If you are currently using MailChimp or MailPoet, definitely - they will be added to your list.
I'm currently using Divi Theme - do you recommend Kadence over Divi?	Yes, but with obvious bias, since StellarWP is the overarching brand for Kadence and MemberDash alike ;-) That being said, I'd recommend it even if I wasn't employed here.
I'm currently using Divi Theme - do you recommend Kadence over Divi?	Thanks, Divi is driving me crazy
How does this integrate with Learndash LMS?	Brilliantly! :) LearnDash LMS and MemberDash are very compatible. Please see: https://www.learndash.com/support/docs/memberdash/integration-with-learndash/
How does this integrate with Learndash LMS?	
Can you clarify the Multiple Membership Add On? Is this needed to just have more than one level available on your membership site or is this allowing multiple memberships PER user??	Per user - perhaps you want to have differing offers that you want folks to purchase more than one. They can't purchase more than one instance of each membership though.
Can we not do it inside MD? We currently dont have that mailing software. as we only have keap for email campaigns	Not at the moment, but I will definitely raise that as a feature request!
Can we not do it inside MD? We currently dont have that mailing software. as we only have keap for email campaigns	Thank you!
Great training! Thanks!	Thank you so much!